# **TERMS AND CONDITIONS**

### Confirmation

If you wish to proceed with your function booking, the room hire fee must be paid to Rose Cottage to confirm the booking. Until the hire fee is received, Rose Cottage reserves the right to book and allocate the venue to another client.

### Guarantee of Payment

The person making the booking is personally liable to pay all moneys in full to Rose Cottage. Where an invoice has been addressed to another person, company or entity, personal liability remains the responsibility of the contract signatory.

#### Method of Payment

Payments can be made by cash, electronic transfer or credit card. We accept Visa Card and MasterCard only.

#### Notice of Cancellation

In the event of a cancellation, the following terms will apply. Rose Cottage requires written notice (email: <a href="mailto:info@rosecottagecanberra.com">info@rosecottagecanberra.com</a>) of any cancellation or postponement. Events that are postposed must be held within six months of the original event date. Cancellations more than three calendar months prior to the event will be entitled to a refund of the hire fee, less a \$50 administration charge. Cancellations between two weeks and three months prior to your event will incur a 50% fee of the room hire and cancellations within two weeks of your function will receive no refund##.

### **Confirmations**

Final guest numbers and payment for food requirements is required 1 full week prior to your function.

#### Entertainment

Clients must advise Rose Cottage of any planned entertainment or performances at their function. Rose Cottage reserves the right to reduce volume and timing of entertainer/performance, keeping in line with venue and regulatory requirements.

## Alcohol consumption/behaviour

As licensed premises, Rose Cottage is obliged to refuse the supply of alcohol to patrons who appear to be intoxicated and reserves the right to ask the intoxicated or disorderly patrons to leave the premises at any time. Our staff are trained to identify under age drinkers and Rose Cottage reserves the right to request proof of age before serving alcoholic beverages to guests. There will be no tolerance for alcohol brought onto the premises from elsewhere. Guests identified as under age drinkers or bringing unlawful alcohol onto the premises will be asked to leave and you will be advised. A second occurrence of such events will see the function cancelled. There will be no refund if the function is terminated early due to misconduct.

## Responsibility

Rose Cottage does not accept responsibility for the loss of, or damage to, clients and their guest's property, including hired equipment or personal property left prior, during or after a function. The signatory is financially responsible for any damages to Rose Cottage property and hired equipment brought in by clients, guests or outside contractors prior to, during or after a function. Rose Cottage has the right to request a refundable security deposit from the client. Rose Cottage has the further right to refuse the full refund of the security deposit if repairs are required to Rose Cottage property damaged prior to, during or after the function.

# **Prices**

Prices are current and subject to change without notice. Prices include GST.

ROSE COTTAGE BAR, BISTRO & FUNCTION CENTRE

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EMAIL: info@rosecottagecanberra.com WEB: www.rosecottagecanberra.com

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## At the discretion of the management